



TERMS AND CONDITIONS

Please pay attention to the following information, which will contribute to the success of your event.

BOOKING CONDITIONS

We kindly ask you to confirm your reservation in writing (per email or fax) at least 7 days prior to your event. The agreement and eventual modifications regarding the services of the hotel become binding as soon as they are confirmed by the hotel and reconfirmed by the customer in writing.

NUMBER OF PERSONS

We kindly ask for written confirmation (per email or fax) of the exact number of persons at least 5 business days before your event. We consider the number of persons binding, even though a deviation of up to 5 % less can be accepted.

If the number of participants should diverge by more than 5 %, we kindly ask you to confer with us in advance in order to guarantee a smooth implementation of the event.

ANNOUNCEMENT OF DISHES

We ask you to inform us about your choice of dishes at least one week prior to the event. Please note that only one meal per group can be selected.

MODIFICATIONS

For short-term modifications (up to 2 days prior to the event), we reserve the right to charge a service fee depending on the necessary effort. In case the room should be needed beyond the agreed time period of the event, we reserve the right to surcharge.

In case of modifications in the number of participants / seats etc., we reserve the right to adjust the facilities accordingly, if necessary.

CLOSING TIME

An extension of our closing time (Mon-Sun 12.00 a.m.) is possible upon consultation. If the event exceeds the abovementioned time, a service fee of € 50.00 per employee and hour will be charged.

REGISTRATION OF EVENTS

Events with music performance have to be registered at the city council and the AKM on behalf of the event organizer. Please find the registration forms here: [Stadtmagistrat AKM](#).

CANCELLATION CONDITIONS*

Cancellations are exclusively to be submitted in writing per email or fax. We appreciate your understanding that we have to charge as follows in case of cancellations:

Up to 30 persons

- within 14 to 7 days prior to the booked date
- within 7 to 4 days prior to the booked date
- within 3 days prior to the booked date

Up to 70 persons

- within 4 to 2 weeks prior to the booked date
- within 2 to 1 weeks prior to the booked date
- within 6 days prior to the booked date

Over 70 persons

- within 8 to 4 weeks prior to the booked date
- within 4 to 2 weeks prior to the booked date
- within 13 days prior to the booked date

SEMINARS
50 % of the room rental
75 % of the room rental
100 % of the room rental

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PUBLIC ANNOUNCEMENTS

Newspaper advertisements and invitations to sales events that include the name of the hotel require the approval of the hotel. Otherwise the hotel is entitled to withdraw from the contract.

EXTERNAL SERVICES

For the invoicing of external services, we reserve the right to charge a handling fee of 20 %.

LIABILITY

The hotel is liable only in cases of intentional or grossly negligent breaches of contractual or non-contractual obligations. It is the responsibility of the guest to provide proof of fault. There is no liability for deliveries.

COST COVERAGE

The event organizer is liable at 100 % for payments not made by participants / guests or will guarantee to provide the contact details for further invoicing.

BILLING

All receipts for additional consumption at the restaurant or bar charged to the total bill are presented for verification and have to be signed. The validity of the receipt is confirmed by the signature. Subsequent complaints cannot be considered.

FORCE MAJEURE

"Force majeure" frees both parties, the customer and the hotel, from the contractual responsibilities of this agreement. Force majeure includes: War, military occupation, riot, strike, total collapse of the provision of supplies, total suspension of air traffic (except in the case of adverse climatic conditions and strike); all of this only applies if the hotel and its operation are directly affected.

PLACE OF JURISDICTION

The competence of the courts of law in Innsbruck shall be deemed agreed.

*Please note that special conditions apply for the Christmas holidays.

Prices are indicated in Euros and per person, valid until December 31st, 2017. Subject to change.

